# MERLIN

#### **SERIAL NUMBER**

## Aqua-Max In-Ground Vinyl Liner Limited Warranty: 20 Mil Aqua-Max U.S. Virgin Vinyl

20 Mil Aqua-Max U.S. Virgin Vinyl 25 Year Prorated Limited Warranty (All Prorated Warranties are Non Transferable)

We warrant, to the original residential owner, that this liner will not leak due to seam SEPARATION under ordinary wear, exposure and usage for a period of twenty five (25) years from the date of purchase. Note: Tears or rips near or next to a seam are not expressly a warranty issue; these are usually associated with some other site related cause.

In order for the warranty to be in effect you must:

itself.

Complete your online registration within (30) days of installation and properly install and maintain the liner in accordance with the manufactures' instructions.

This warranty covers liners properly installed in non-commercial applications. Due to the added bather load, typically higher water temperatures, chemical requirements and maintenance needs of commercial swimming pools, Merlin Industries, Inc. does not guarantee the same product life of liners installed in commercial pools.

Replacement of liners installed in commercial applications can be required significantly sooner than those installed in residential applications due to the above stated factors.

Excessive heat, cold, or exposure to harmful chemicals, (including undiluted pool chemicals) or mechanical damage (rips, tears, punctures) of any kind are not covered by the warranty portion of this plan.

Irregularities in printing, staining, fading, or damage resulting from the act of others, including improper handling and storage are specifically excluded from warranty. Failure of the purchaser to comply with the written instructions or with the safety care and maintenance requirements outlined in the pool owner's Safety & Warranty Booklet shall render the warranty null and void.

Materials used in Pool Liners manufactured by us are not produced by us; any failures due to material defects are to be referred to the manufacturer of such material. This information can be obtained from the factory by providing the serial number and size of the liner.

We will repair or replace (at our option) any liner found to be defective in workmanship within the warranty period. If the liner must be replaced for defective workmanship you will pay:

| Up to 1 year | No Charge           | 5 to 6 years   | 45% of current List |
|--------------|---------------------|----------------|---------------------|
| 1 to 2 years | No Charge           | 6 to 7 years   | 55% of current List |
| 2 to 3 years | No Charge           | 7 to 8 years   | 65% of current List |
| 3 to 4 years | 25% of current List | 8 to 15 years  | 75% of current List |
| 4 to 5 vears | 35% of current List | 15 to 25 years | 85% of current List |

We will not be responsible for labor, materials, freight, consequential damage or any other expenses beyond the pro-rated cost of the liner

If you believe you have a warranty claim, contact the dealer from whom you purchased the liner.

The dealer will help you with the process. If this is not possible, contact Merlin via our website, giving all details including the serial number, date of purchase, size, style and exact problem. We will reply within 10 working days. You may be instructed to take clear pictures of the alleged defect and send them to the factory for inspection. Upon receipt of the pictures, we will inspect them and notify you within 10 working days with a course of action. It may be necessary to send an authorized employee of the manufacturer to inspect the liner. Only an authorized employee of the manufacturer can make the determination of warranty questions.

If the liner is found to be defective in workmanship, you may order a replacement according to the schedule above. It will be shipped freight collect. If you wish to order a replacement liner before a determination is made any cost difference to which you may be entitled will be refunded after inspection. If the liner does not have a defect covered by the warranty, it will be disposed of unless we have received written authorization to return it freight collect.

In some cases it may be necessary to have the liner replaced prior to any warranty determination. After the liner is replaced we will need to have the affected area of the liner cut out along with the serial number and both pieces of vinyl returned to us for inspection. In such cases a new liner must be purchased, this cost will be refunded if the liner is determined to be defective. The refund amount will be based on the prorated schedule above.

To validate this warranty, the liner must be registered with the manufacturer by providing all the information required by online registration. All subsequent claims must be made in writing and must refer to the liner serial number on the warranty.

We are the manufacturers of the liner only. We have no ownership or interest whatsoever in any retail dealer or installer and no agent, dealer, installer, salesman or other individual is authorized to change or modify this warranty. Any such changes or modifications will not be recognized by the manufacturer.

THE WARRANTY SET FORTH HEREIN IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE.

This warranty is and shall be deemed to be a contract entered into and made pursuant to the laws of the State in which the liner was manufactured and shall in all respects be governed, construed, applied, and enforced according to those laws. The warranty set forth herein gives you specified legal rights and you may have other rights, which vary, from state to state.

### Register your warranty online today!

Go to www.merlinindustries.com

Scroll to the bottom and click Register Products.

Or Send a copy of your purchase receipt, along with your name, address, phone number, dealer name and location, and serial number to: Merlin Industries, Inc.—2904 East State Street Extension—Hamilton, NJ 08619.



#### **Residential Swimming Pool Liner Information**

Your vinyl liner is produced from premium grades of vinyl using advanced manufacturing methods. Like any other product, which is subject to the rigors of various climates and a host of other elements, regular maintenance is required to provide the longest possible service.

Our warranty requires that the liner is installed in accordance with the manufacturer's instruction – this is the responsibility of the installer. It also requires that the pool be properly maintained – this is your responsibility.

If not properly installed and maintained your liner will fail prematurely for non-warranty reasons.

Premature aging of vinyl is most often caused by:

- Over Stressing usually an installation problem.
- 2. Pollutants which wash up on the liner at and above the water level, these in conjunction with the sun will dry the liner out if not cleaned regularly. Suntan lotions, cosmetics, body oils, acid rain and other wind and rain born compounds which are allowed to accumulate during the life of your vinyl liner.
- 3. Improper pH will either form scale on the liner (High pH), or extract plasticizers from the liner (Low pH), causing surface build up or drying out and wrinkling of the liner. pH imbalance will also affect the life of the printing inks and base material.
- 4. Use of improper chemicals including the use of cleaners, which are not pH neutral.
- DON'T: Lower the water below 2' in the shallow end without the advice of your dealer.
- DON'T: Use any chemical products other than those specifically made for pool use.
- DON'T: Neglect maintenance (including cleaning and adding proper chemistry)
- DON'T: Allow dirt to accumulate (regular brushing of the walls should be part of your maintenance plan)
- DON'T: Allow glass or sharp objects near your liner.
- DON'T: Allow concentrated chlorine to accumulate in the pool. Care must be taken that concentrated solutions do not leach back to the pool, (from automatic chlorinators or chlorine in the skimmer), when the filtration system is off.
- DO: Learn maintenance and chemical procedures.
- DO: Maintain proper chlorine and pH levels.
- DO: Clean the liner, especially the dirt ring above the water line. Use an approved surface cleaner that is pH neutral.
- DO: Make repairs immediately.
- DO: Properly winterize and cover pool in the off-season.
- DO: Install and maintain all safety material.

With proper maintenance your vinyl liner will give you many years of swimming pleasure.

#### **Pool Owner Notices**

It has been found that certain items can remove the print inks from all types of vinyl liners.

These items can include, but are not limited to: automatic pool cleaners, swim socks or other rubber soled footwear, some vacuum heads, some pool brushes, some toys, some chemical cleaners and stain removers.

This type of damage is NOT covered under manufacturer's warranties.

Immediately discontinue the use of any item or product found to cause this type of damage.

For more information regarding this potential problem consult your installer.