



SERIAL NUMBER

**Standard Cover:**

2 Year Prorated Limited Warranty  
(All Prorated Warranties are Non Transferable)

**Custom Spa Covers hereby extends a two (2) year\* limited warranty on all Standard Spa Cover skins to be free from defects in material and workmanship from the date of purchase by the original non-commercial owner. This limited warranty is subject to the conditions outlined below and is NOT TRANSFERABLE.**

**Custom Spa Covers hereby extends a one (1) year\* limited warranty on all Standard foam inserts from the date of purchase by the original consumer owner subject to the conditions outlined below, and is NOT TRANSFERABLE.**

**THIS LIMITED WARRANTY SHOULD BE THOROUGHLY READ AND UNDERSTOOD AT THE TIME OF PURCHASE OF THIS SPA COVER IN AS MUCH AS IT CONSTITUTES A MUTUAL AGREEMENT OF THE PROVISIONS AS SET FORTH HEREIN.**

The limited warranty obligations of Custom Spa Covers are limited to the repair or replacement, at Custom Spa Covers' discretion, of the spa cover skin and/or the inserts. Further, Custom Spa Covers shall not be liable or responsible under any circumstances or in any amount for any consequential or incidental damages or for injury or damages to any persons or property. There are no warranties or representations by Custom Spa Covers, or any other person, firm or corporation in the name of or on behalf of Custom Spa Covers, either expressed or implied, other than those set forth herein. THIS LIMITED WARRANTY APPLIES only during normal use and care and is ABSOLUTELY VOID if the spa cover is misused, neglected or damaged after delivery to the original consumer purchaser, or if it has been improperly repaired or altered by someone other than Custom Spa Covers, or if it has been used for any purpose other than a spa or hot tub cover.

**If this cover is under 96" and properly installed with four locking buckles secured to the spa, then it qualifies as an ASTM Safety Cover. However, this cover is not designed to hold weight without incurring damage.**

\*Replacement of the spa cover skin and/or inserts will be at no charge, other than freight, for the first year. During the remaining year, you will be charged on a pro-rated basis— 50% in the second year, the exact amount being determined from retail prices that are current at the time a skin is to be replaced or repaired under this limited warranty. FREIGHT TO AND FROM CUSTOM SPA COVERS MUST BE PAID BY THE PURCHASER.

**YOUR WARRANTY MUST BE REGISTERED WITHIN 10 DAYS FROM THE DATE OF PURCHASE.**

**THIS LIMITED WARRANTY does not apply to:**

- Commercial Use
- Normal fading and minor deterioration of exterior surfaces and thread.
- Failure to provide reasonable and periodic maintenance.
- Damage incurred by improper use of the cover.
- Direct exposure to any chemical or abrasive material.
- Misuse, abuse, negligence, accident or alteration.
- Excessive use of chemical substances for water purification purposes causing "gassing-off" from either manual or automatic systems.
- Chafing or wearing holes in cover by dragging on rough surfaces or storing against sharp objects.
- Broken foam or tearing of vinyl (including handles and straps) from applying excessive weight on the cover caused by water, snow, and animals or other Acts of God, or excessive abuse.

**THIS COVER IS NOT INTENDED TO BE WALKED, STOOD, OR SAT ON.**

**Register your warranty online today!**

Go to [www.merlinindustries.com](http://www.merlinindustries.com)

Scroll to the bottom of the page and click Register Products.

Or Send a copy of your purchase receipt, along with your name, address, phone number, dealer name and location, and serial number to: Merlin Industries, Inc.— 2904 East State Street Extension—Hamilton, NJ 08619.



## Spa Cover Care Guidelines

### **Cleaning and Protecting Your Cover.**

Your custom spa cover's outer covering or "skin" is fabricated using a "Marine-Grade" vinyl. In order to keep this skin looking great and performing well you should clean and condition your cover with products designed for Marine-Grade Vinyl only. WE DO NOT RECOMMEND PRODUCTS SUCH AS ARMOR ALL OR SON OF A GUN TO CLEAN OR CONDITION YOUR SPA COVER SKIN.

### **Your cover and chemical damage.**

The environment created when your spa cover remains on the spa for extended periods of time is very harsh and can be extremely damaging to the underside of your spa cover, as well as to the vapor wrap, foam inserts and zippers. Maintaining proper water balance is one key to prolonging the life of your cover. Although your cover does not actually contact the water of your spa, it is constantly subjected to water and chemical vapor created by the high temperatures of your spa water. Discolored or wrinkled spa cover bottoms are a result of chemical or ozone damage. Covers on spas that are not regularly used or opened for maintenance can prematurely deteriorate due to chemical or ozone attack.

### **Shocking Your Spa.**

Shocking your spa is a common maintenance task which is good for maintaining clean and safe water, but is also a practice that can be detrimental to your spa cover. When shocking your spa after use or as an ordinary maintenance procedure, allow your spa to remain UNCOVERED for at least 20 to 30 minutes with the spa running. This will allow the oxidation process to "gas-off" and will help prevent harmful chemical vapors trapped under the cover from causing damage to your spa cover.

### **Spas Using Ozone.**

Many spas use ozone generators as a part of their sanitizing system. Ozone is a very strong oxidizer. If overused or not allowed to vent off on a regular basis, ozone can damage your spa cover. A spa that is rarely used will often release a large amount of Ozone when the cover is finally opened. This constantly trapped Ozone is a common cause of damage to spa cover vinyl and zippers.

### **Foam Insert Care**

Your foam inserts are made from Expanded Polystyrene (EPS). EPS foam can absorb water vapor. This is why your Custom Spa Cover has a Polyethylene vapor wrap heat sealed around it. Damage to this vapor wrap due to excessive weight loads, punctures or dragging the cover, can result in your foam inserts becoming water-logged and heavy.

### **Inground, In-Deck, Large or Difficult to Maneuver Covers**

Covers of this type should be handled or moved by more than one person. Dragging your cover on any surface can damage not only the outside marine grade vinyl skin and vinyl bottom, but can also damage the inside vapor wrap and inserts. This damage is not covered under warranty.

**From all of us at Custom Spa Covers, Thank You!** Many factors can affect the lifespan of your Custom Spa Cover, with proper use and care your Custom Spa Cover will provide your spa with years of protection. For additional chemical and maintenance information please consult your CSC dealer.